



THE COMMISSIONERS QUAY INN

Access Statement September 2018

At The Commissioners Quay Inn, our aim is to make sure our guests enjoy comfortable facilities and that all their requests are handled efficiently and carried out wherever possible.

Our aim is to give guests a compelling reason to visit and return and that during their stay our guests are made to feel welcome and at home during their time with us.

- There are free designated car parking spaces and disabled parking to the front of the Inn.
- The ground floor of The Commissioners Quay Inn is accessible to wheelchairs via the entrance to the front and side of the Inn via our outdoor terrace.
- An induction loop is in operation at the bar area.
- There is a reduced height service counter to the side of the bar.
- Most of our dining area and bar are on the ground floor with no steps.
- There are seating alcoves on the ground floor.
- All corridors and public areas are well lit.
- All doors and corridors are wide enough for wheelchairs/mobility aids/pushchairs.
- We have toilet facilities suitable for wheelchairs.
- Of our bedrooms, one on each of the floors, three in total, have been built specifically for wheelchair access and can be made up to provide single, twin-bedded or double-bedded. One has an easy access low bath tub, the other two walk-in wet rooms.
- Please note that there is a lift in the Inn.
- Guide dogs and assistance dogs are permitted throughout the Inn, although please note non-assistance dogs are permitted in some parts of the Inn only.

Please note that while we have tried to be as accurate and include as much detail as we can in our Access Statement please do not hesitate to contact us if you have any specific requirements or requests about information this statement does not include.

Our Accessibility Ambassador, Susan Auld, is happy to assist with your room information and access queries. Please call us on 01670 335 060.